



ALBANY POLICE DEPARTMENT ALBANY, GEORGIA



COMMUNITY ORIENTED POLICING CUSTOMER SERVICE SURVEY

Dear APD Customer,

In keeping with the vision of the Albany Police Department, we strive to provide quality customer service. We request your assistance in evaluating how well we are doing. Please take a few moments to provide information on your most recent experience with the Albany Police Department.

Bobby Johnson
Chief of Police
(229) 431-3277

VISION OF THE ALBANY POLICE DEPARTMENT

We are a vibrant public safety organization devoted to continuous development, excellence, ethical standards, and managed on the Principles of Community Oriented, Quality Leadership with a customer satisfaction focus.

We believe in the dignity and worth of all people.



COMMUNITY
ORIENTED
POLICING
CUSTOMER
SERVICE

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Service provided by:

- Beat Officer (Uniform)
 Investigations
 Administration
 Traffic, Mounted Police
 T.I.R.S. (Telephone Incident Reporting System)

Date of Service _____

APD Employee providing service _____

1. Did service or related material we provided meet your expectations? Yes / No Comments _____

2. What are your suggestions for how we can improve our service and/or related materials delivery? _____

3. Were our employees courteous and helpful? Yes / No Comments _____

4. Overall grade for this service (Please circle one)

Excellent

Good

Fair

Poor

5. Other comments pertaining to APD service. _____

Customer Information (optional)

Name _____

Agency _____ Address _____ Phone _____

City _____ Zip _____

Please mail or drop off at any District Office or The Albany Police Department Information Desk.